



## Student visa holder tip sheet

### Onshore voluntary cancellation

#### How do you apply for voluntary cancellation of a student visa?

Email your request for cancellation, along with a scanned copy of photo identification for all related visa holders which includes each person's name and date of birth, such as a passport or driver's licence.

State/Territory	Email address	Postal address	Phone number
New South Wales and Australian Capital Territory	<a href="mailto:student.integrity.nsw@immi.gov.au">student.integrity.nsw@immi.gov.au</a>	GPO Box 9984 SYDNEY NSW 2001	131 881
Victoria, Tasmania and South Australia	<a href="mailto:student.integrity.vic@immi.gov.au">student.integrity.vic@immi.gov.au</a>	GPO Box 241 MELBOURNE VIC 3001	
Queensland, Western Australia and Northern Territory	<a href="mailto:student.integrity.qld@immi.gov.au">student.integrity.qld@immi.gov.au</a>	GPO Box 9984 BRISBANE QLD 4001	

The service standard is 90 days to process requested student visa cancellations where the visa holder is in Australia. However, generally these cancellations are processed within 28 days of the request being lodged. When the student visa is cancelled all dependant visas will also be cancelled.

You will be provided with information regarding the consequences of the cancellation and asked to provide your current contact details.

Once the department accepts your request for cancellation, you will be sent a notice of intention to consider cancellation and you will be provided five working days to submit a written response. A written response will only be necessary if you decide not to continue with the cancellation request.

You will be notified of the decision. If the decision is made to cancel your visa, you will be asked to attend one of the department's offices to apply for a Bridging Visa E (BVE). Please do not attend the office until you have received notification that your visa has been cancelled.

All family members over 18 years of age who are affected by the visa cancellation must also visit one of the department's offices once you have been notified that your visa has been cancelled. You must also bring all the passports belonging to you and your family members.

Further information is available at [www.immi.gov.au/students/](http://www.immi.gov.au/students/)